

# Our Disaster Recovery Plan Goes Something Like This...



2002 Calendar

**DILBERT™**

By Scott Adams



Nočna mora vsakega DBA  
je izguba podatkov.



OUR DISASTER  
RECOVERY PLAN  
GOES SOMETHING  
LIKE THIS

madams@aol.com

re Syndicate, Inc.

SOMEDAY WE  
HOPE TO HAVE  
A BUDGET

That's the kind of disaster plans that all companies have: it's cheap, and it works.



Ni vedno proračun izgubo podatkov.



# Boris Oblak

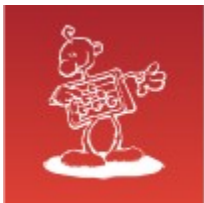
## Abakus plus d.o.o.

**ORACLE** | CERTIFIED PROFESSIONAL

16. strokovno srečanje  
**SIOUG 2011**  
Programa celoletnega  
Pomeni: 15. in 16. Septembra 2011

Zaupanja vredne sledi

**Nekaj postopkov, ki bi jih vsak DBA moral narediti, a jih največkrat spregleda**



# O podjetju

ORACLE Gold Partner

## Zgodovina:

- od 1992, 20 zaposlenih
- Oracle zbirka podatkov, GNU/linux (1995)
- **Dobitniki srebrnega priznanja za inovacije** – Aerodrom Ljubljana: Flight Information System
- **Dobitniki srebrnega priznanja za inovacije** – Arbiter

## Razvoj in vzdrževanje:

- Razvoj visoko razpoložljivih sistemov z OS GNU/linux
- Systemska podpora in ugaševanje sistemov z OS GNU/linux
- Ugaševanje in administracija zbirk podatkov Oracle



Mestna občina Ljubljana



Banka s poslubom



MESTNA OBČINA KOPER  
COMUNE CITTA DI CAPODISTRIA



Aerodrom Ljubljana



Mercator



GOODYEAR



futuraplus



Iskra MIS



DELO PRODAJA



BANKA SLOVENIJE

EVROSISTEM



KONTROLA ZRAČNEGA PROMETA SLOVENIJE



# Pokvarjena redo log datoteka

```
SQL> startup;  
ORACLE instance started.
```

```
Total System Global Area 1068937216 bytes  
Fixed Size                  2233336 bytes  
Variable Size               704646152 bytes  
Database Buffers           356515840 bytes  
Redo Buffers                 5541888 bytes
```

```
Database mounted.
```

```
ORA-00313: open failed for members of log group 1 of thread 1
```

```
ORA-00312: online log 1 thread 1:
```

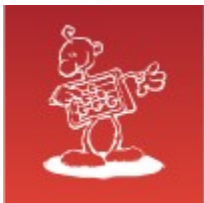
```
'/oradata/SIOUG/onlinelog/o1_mf_1_76p8mo0o_.log'
```

```
ORA-27037: unable to obtain file status
```

```
Linux-x86_64 Error: 2: No such file or directory
```

```
Additional information: 3
```





# Pokvarjena redo log datoteka

```
SQL> SELECT a.member, a.status FROM v$logfile a, v$log b WHERE a.GROUP#  
= b.GROUP# and a.group# = 1;
```

MEMBER	STATUS
-----	-----
/oradata/SIOUG/onlinelog/redo1_2.log	INVALID
/oradata/SIOUG/onlinelog/o1_mf_1_76p8mo0o_.log	







# Pokvarjena redo log datoteka

alert log:

Errors in file

/oradmin/diag/rdbms/sioug/sioug/trace/sioug\_lgwr\_17944.trc:

ORA-00313: open failed for members of log group 1 of thread 1

**ORA-00312: online log 1 thread 1: '/oradata/SIOUG/onlinelog/redo1\_2.log'**

ORA-27048: skgfifi: file header information is invalid

Additional information: 21

Errors in file

/oradmin/diag/rdbms/sioug/sioug/trace/sioug\_lgwr\_17944.trc:

**ORA-00321: log 1 of thread 1, cannot update log file header**

ORA-00312: online log 1 thread 1: '/oradata/SIOUG/onlinelog/redo1\_2.log'





# Izguba podatkov

- zakaj in kdaj lahko izgubimo podatke?
- osnove delovanja Oracle podatkovne zbirke





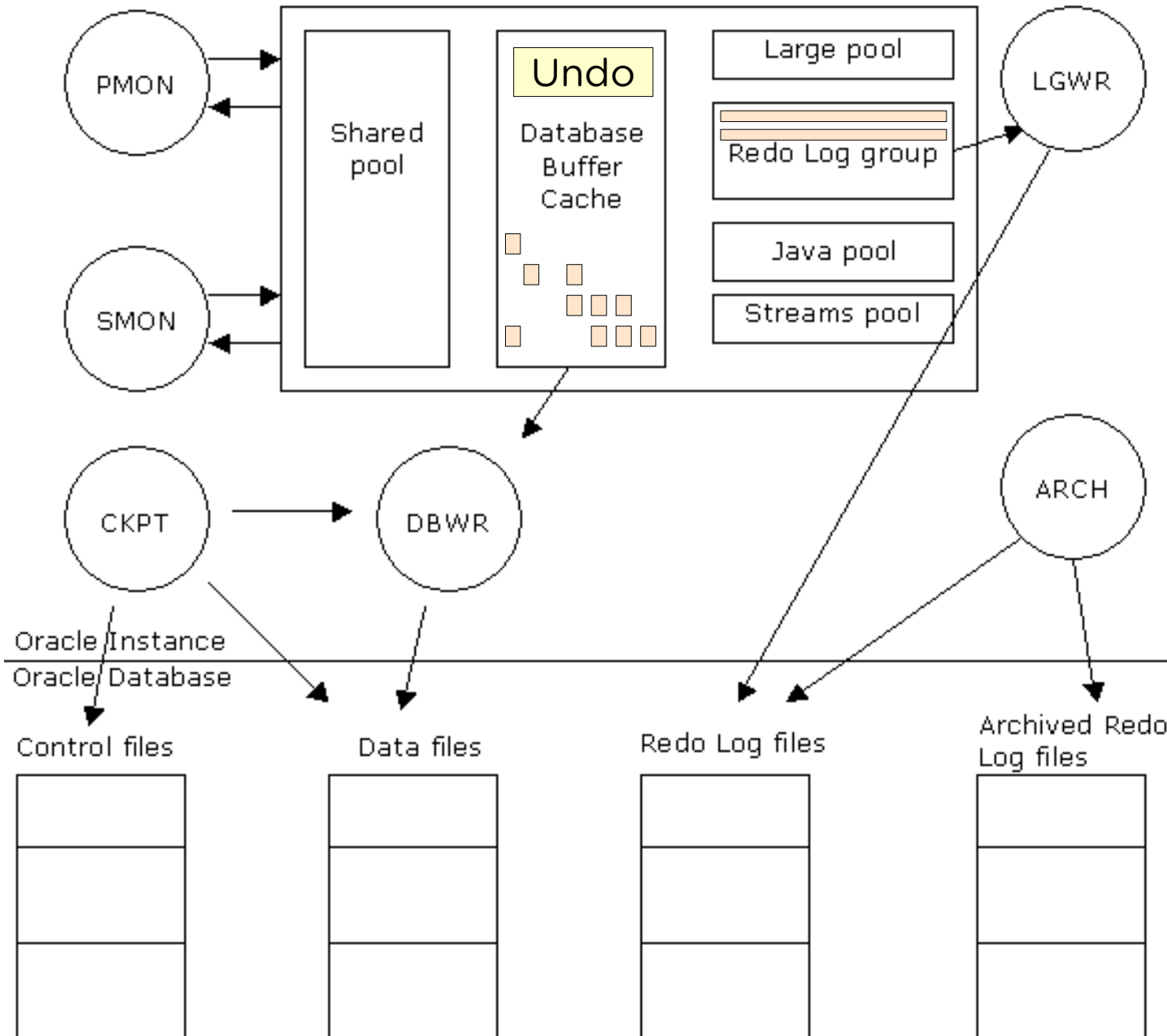
# Transakcija

- preden se izvede commit, Oracle
  - generira undo informacijo
  - generira redo zapise v log bufferju
  - naredi spremembe v bufferjih, ki so v SGA





# SGA





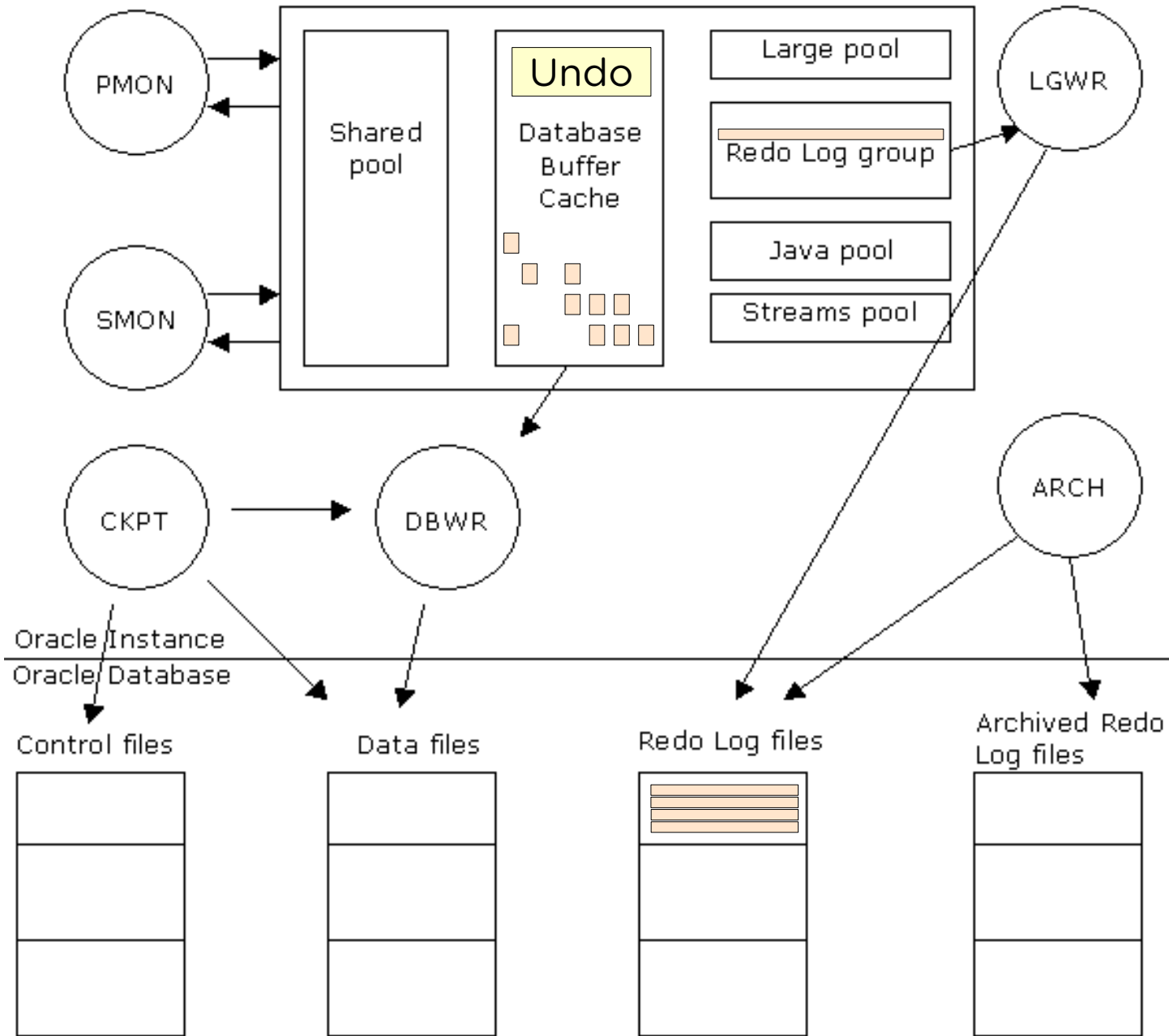
# Commit

- Oracle ob commitu naredi:
  - generira SCN, ki se poveže s transakcijo
  - LGWR zapiše zapise iz log bufferja v redo log datoteko (to je konec commita)
  - odklene zaklenjene zapise
  - označi, da je transakcija zaključena





# SGA

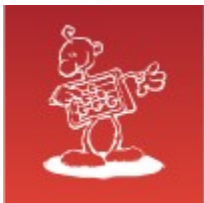




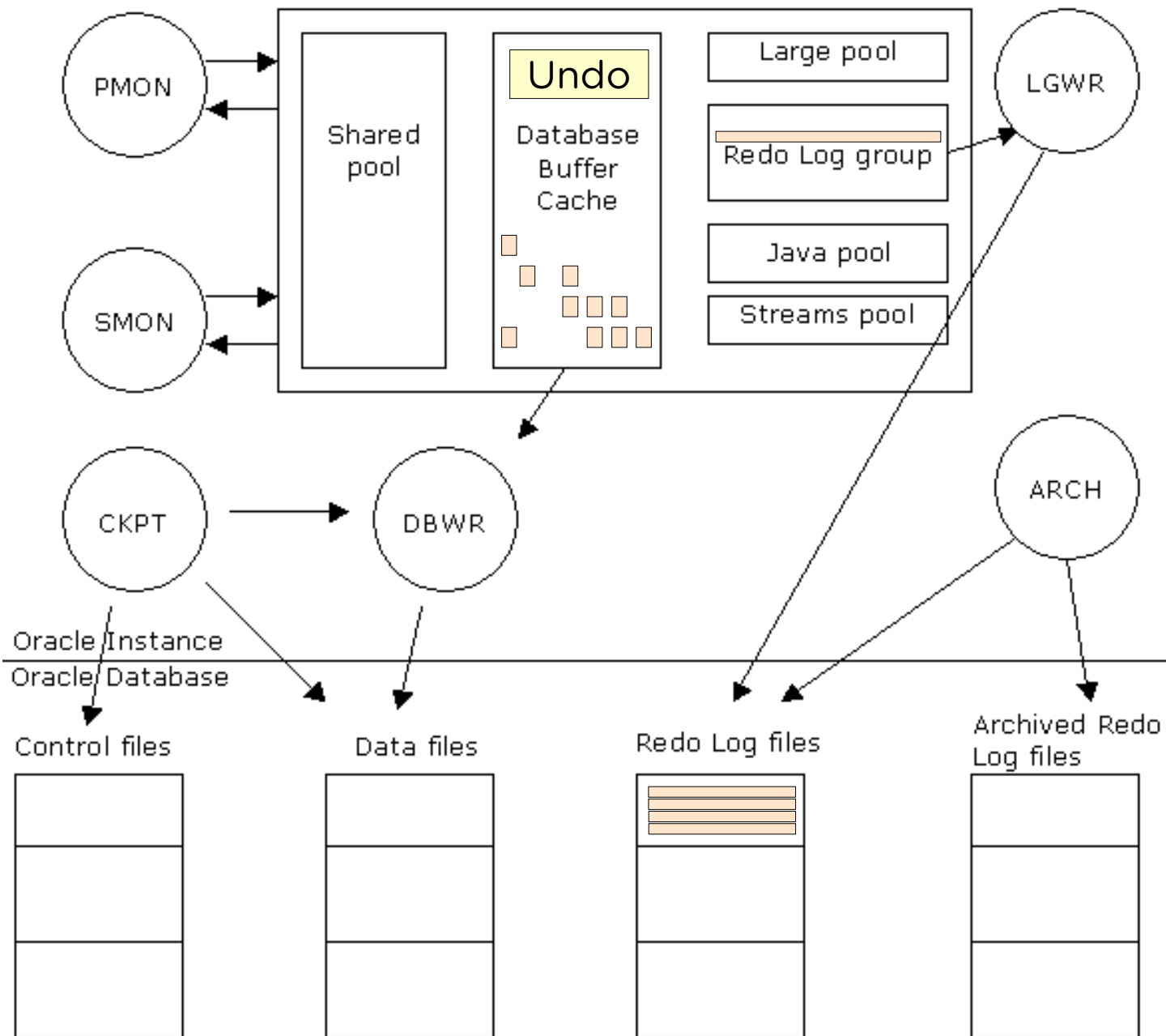
# Log Writer (LGWR)

- LGWR zapiše iz log predpomnilnika v redo log datoteke:
  - ob vsakem COMMIT ukazu
  - vsake tri sekunde
  - ko je REDO LOG predpomnilnik napolnjen do ene tretjine
  - ko mu signalizira DBWn proces
    - kadar REDO LOG predpomnilnik ni do konca zapisan, DBWn čaka, da LGWR konča z zapisovanjem





# SGA – stanje po commitu







# Log Writer

LGWR writes synchronously to the active mirrored group of redo log files. If one of the files in the group is damaged or unavailable, LGWR continues writing to other files in the group and logs an error in the LGWR trace file and in the system alert log. If all files in a group are damaged, or the group is unavailable because it has not been archived, LGWR cannot continue to function.





# Log Writer

LGWR writes synchronously to the active mirrored group of redo log files. If one of the files in the group

**LGWR continues writing to other files in the group and logs an error in the LGWR trace file and in the system alert log.**

because it has not been archived, LGWR cannot continue to function.

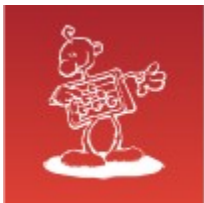




# Pokvarjena redo log datoteka

- baza deluje, če nismo pozorni in ne ukrepamo, delamo samo z eno redo log datoteko
- če se ta pokvari, potem je konec!
- test





# Pokvarjena redo log datoteka

```
SQL> SELECT b.thread#, a.GROUP#, a.member FROM v$logfile a, v$log b
WHERE a.GROUP# = b.GROUP#;
```

THREAD#	GROUP#	MEMBER
1	3	/oradata/SIOUG/onlinelog/o1_mf_3_7664dw3m_.log
1	2	/oradata/SIOUG/onlinelog/o1_mf_2_7664dto3_.log
1	1	/oradata/SIOUG/onlinelog/o1_mf_1_7664dsc6_.log

```
SQL> select group#, archived, status from v$log;
```

GROUP#	ARC	STATUS
1	YES	INACTIVE
2	YES	INACTIVE
3	NO	CURRENT





# Pokvarjena redo log datoteka

```
SQL> alter database add logfile member  
'/oradata/SIOUG/onlinelog/redo1_2.log' to group 1;
```

Database altered.

```
SQL> alter database switch logfile;
```

```
---
```

```
$ -- pokvarimo log datoteko
```

```
dd if=/dev/urandom bs=8192 count=50 of=redo1_2.log conv=notrunc
```

```
-- alert log pravi:
```

```
Errors in file
```

```
/oradmin/diag/rdbms/sioug/sioug/trace/erna_sioug_23065.trc:
```

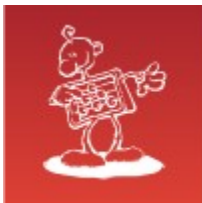
```
ORA-00313: open failed for members of log group 1 of thread 1
```

```
ORA-00312: online log 1 thread 1: '/oradata/SIOUG/onlinelog/redo1_2.log'
```

```
ORA-27048: skgfifi: file header information is invalid
```

```
Additional information: 26
```





# Pokvarjena redo log datoteka

```
SQL> alter system switch logfile; -- dokler 1. grupa ne bo CURRENT
```

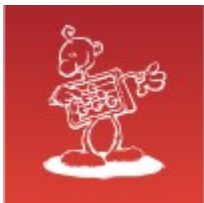
```
SQL> select group#, archived, status from v$log;
```

```
GROUP# ARC STATUS
-----
1 NO CURRENT
2 YES INACTIVE
3 YES INACTIVE
```

```
SQL> SELECT b.thread#, a.GROUP#, a.member, a.status FROM v$logfile a, v$log b
WHERE a.GROUP# = b.GROUP#;
```

```
THREAD# GROUP# MEMBER STATUS
-----
1 3 /oradata/SIOUG/onlinelog/o1_mf_3_76751rbx_.log
1 2 /oradata/SIOUG/onlinelog/o1_mf_2_76751pvc_.log
1 1 /oradata/SIOUG/onlinelog/o1_mf_1_76751odr_.log
1 1 /oradata/SIOUG/onlinelog/redo1_2.log INVALID
```





# Pokvarjena redo log datoteka

```
-- naredimo insert, ki gre v log datoteko  
SQL> insert into scott.dept values ('99', 'SIOUG', 'PORTOROZ');
```

1 row created.

```
SQL> commit;
```

Commit complete.

```
SQL> select * from scott.dept;
```

DEPTNO	DNAME	LOC
-----	-----	-----
<b>99</b>	<b>SIOUG</b>	<b>PORTOROZ</b>
10	ACCOUNTING	NEW YORK
20	RESEARCH	DALLAS
30	SALES	CHICAGO
40	OPERATIONS	BOSTON





# Pokvarjena redo log datoteka

```
-- simuliramo sesutje baze sistema  
SQL> shutdown abort;
```

```
-- pokvarimo še drugo redo log datoteko
```

```
SQL> startup;
```

```
ERROR at line 1:
```

```
ORA-00313: open failed for members of log group 1 of thread 1
```

```
ORA-00312: online log 1 thread 1: '/oradata/SIOUG/onlinelog/redo1_2.log'
```

```
ORA-27048: skgfifi: file header information is invalid
```

```
Additional information: 14
```

```
ORA-00312: online log 1 thread 1:
```

```
'/oradata/SIOUG/onlinelog/o1_mf_1_7664dsc6_.log'
```

```
ORA-27048: skgfifi: file header information is invalid
```

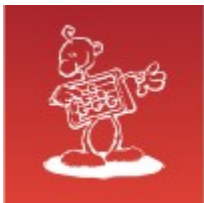
```
Additional information: 14
```

```
-- edina možnost zdaj je restore, recover dokler gre in resetlogs
```

```
RMAN> connect target /  
RMAN> restore database;  
RMAN> recover database;
```







# Pokvarjena redo log datoteka

```
sqlplus / as sysdba
```

```
SQL> recover database until cancel;
```

```
ORA-00279: change 1058924 generated at 09/04/2011 16:59:06 needed for thread 1
```

```
ORA-00289: suggestion : /oradmin/sioug/arch/1_16_760953017.arch
```

```
ORA-00280: change 1058924 for thread 1 is in sequence #16
```

```
Specify log: {<RET>=suggested | filename | AUTO | CANCEL}
```

```
cancel
```

```
Media recovery cancelled.
```

```
SQL> alter database open resetlogs;
```

```
Database altered.
```

```
SQL> select * from scott.dept;
```

DEPTNO	DNAME	LOC
10	ACCOUNTING	NEW YORK
20	RESEARCH	DALLAS
30	SALES	CHICAGO
40	OPERATIONS	BOSTON





# Pokvarjena redo log datoteka

```
SQL> alter database open resetlogs;  
alter database open resetlogs  
*  
ERROR at line 1:  
ORA-01194: file 1 needs more recovery to be consistent  
ORA-01110: data file 1: '/oradata/SIOUG/datafile/o1_mf_system_76648xts_.dbf'
```

- restore database + kontrolna datoteka
- recover database until cancel
- kaj pa, če zbirka ni v „archivelog“ načinu?





# `_allow_resetlogs_corruption`

```
SQL> alter database open resetlogs;
alter database open resetlogs
*
ERROR at line 1:
ORA-01194: file 1 needs more recovery to be consistent
ORA-01110: data file 1: '/oradata/SIOUG/datafile/ol_mf_system_76648xts_.dbf'
```

```
SQL> alter system set "_allow_resetlogs_corruption" = true scope = spfile;
```

System altered.

```
SQL> startup force;
ORACLE instance started.
```

```
...
ORA-01589: must use RESETLOGS or NORESETLOGS option for database open
```

```
...
SQL> alter database open resetlogs;
```

Database altered.

```
SQL>
```





# `_allow_resetlogs_corruption`

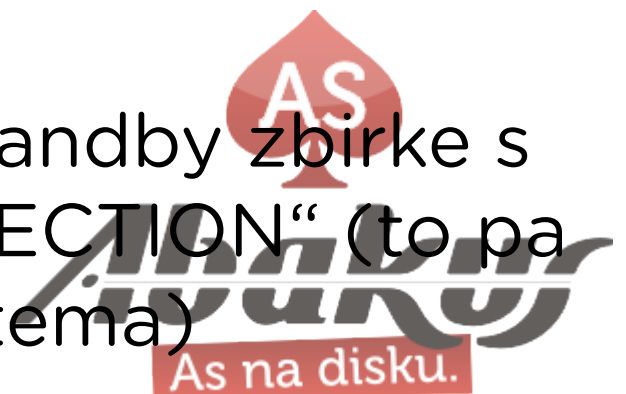
- Metalink ID 418476.1
  - Force open the database by setting the `_ALLOW_RESETLOGS_CORRUPTION=TRUE` in the `init.ora`. But there is no 100% guarantee that we can open the database. However, once the database is opened, then **you must immediately rebuild the database**. Database rebuild means doing the following, namely: (1) perform a full-database export, (2) create a new and separate database, and finally (3) import the recent export dump.





# Pokvarjena redo log datoteka

- izgubili smo vse, kar je bilo v pokvarjeni redo log datoteki (teoretično bi lahko izgubili tudi vse, kar je bilo v naslednjih redo log datotekah)
- kaj, če smo že natisnili račun?
- kaj narediti v primeru distribuiranih transakcij?
  - edina rešitev bi bila uporaba standby zbirke s parametrom „MAXIMUM PROTECTION“ (to pa podvoji verjetnost za izpad sistema)





# ORA-02002

- ORA-02002: error while writing to audit trail
- kje so moji audit podatki? (Metalink notice: ID 788530.1)
  - AUD: Audit Commit Delay exceeded, written a copy to OS Audit Trail
- v DBA\_AUDIT\_TRAIL ni vseh podatkov!





# Poškodovani bloki pri standby bazi

- periodično preverjanje okvarjenih blokov
  - < 11g:  
select \* from v\$database\_block\_corruption

```
RMAN> backup validate check logical database;
```

```
...  
List of Datafiles  
=====  
File Status Marked Corrupt Empty Blocks Blocks Examined High SCN  
-----  
-----  
1      OK          0          15756          97337          1071261  
File Name: +DATA/erna12/datafile/system.6256.761042747  
Block Type Blocks Failing Blocks Processed  
-----  
Data          0          59716  
Index         0          12691  
Other         0          9117
```





# Poškodovani bloki pri standby bazi

```
RMAN> backup validate check logical database;
```

```
channel ORA_DISK_1: starting full datafile backup set
channel ORA_DISK_1: specifying datafile(s) in backup set
including current control file in backup set
including current SPFILE in backup set
channel ORA_DISK_1: backup set complete, elapsed time: 00:00:01
```

```
List of Control File and SPFILE
```

```
=====
```

File Type	Status	Blocks Failing	Blocks Examined
SPFILE	OK	0	2
Control File	OK	0	614

Finished backup at 05.09.2011 13:07:01







# Backup

- RMAN backup
  - configure autobackup on
    - controlfile
    - spfile
- backup controlfile to trace as '...'
- create pfile='...' from spfile;
- hranimo datoteke za določen čas - primerjava pri spremembi parametrov



# Backup

- password file, tnsnames.ora, sqlnet.ora, listener.ora, /etc/ora\*, ...
  - vse te datoteke rabimo, ko postavljamo zbirko v novem okolju
- periodično shraniti meta podatke (data pump)
  - možnost primerjave meta podatkov – kaj se je spremenilo od včeraj?





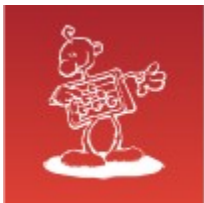
# Ali je backup uspešen?

- backup - cron

```
SQL> select start_time, end_time, input_type, status  
FROM v$rman_backup_job_details ORDER BY start_time DESC;
```

START_TI	END_TIME	INPUT_TYPE	STATUS
05.09.11	05.09.11	DB INCR	COMPLETED
04.09.11	04.09.11	DB INCR	COMPLETED
03.09.11	03.09.11	DB FULL	COMPLETED
03.09.11	03.09.11	DB INCR	COMPLETED
<b>03.09.11</b>		<b>ARCHIVELOG</b>	<b>FAILED</b>
02.09.11	02.09.11	DB INCR	COMPLETED





# Uporabniki s privzetimi gesli

- ali obstajajo v zbirki odprti uporabniki s privzetimi gesli?

```
SELECT d.username, u.account_status  
FROM dba_users_with_defpwd d, dba_users u  
WHERE d.username = u.username  
AND account_status = 'OPEN'  
ORDER BY 2, 1;
```

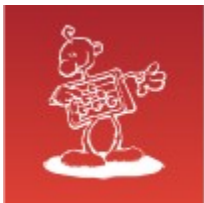




# Sistemska statistika

- v Oracle dokumentaciji piše:  
*„Oracle Corporation highly recommends that you gather system statistics.“*
  - [http://download.oracle.com/docs/cd/E18283\\_01/server.112/e16638/stats.htm#i41496](http://download.oracle.com/docs/cd/E18283_01/server.112/e16638/stats.htm#i41496)
- ali je nastavljena „privzeta“ statistika?





# Sistemska statistika

```
SELECT pname, pval1
  2 FROM sys.aux_stats$;
```

PNAME	PVAL1
-----	-----
STATUS	
DSTART	
DSTOP	
FLAGS	1
CPUSPEEDNW	1239
<b>IOSEKTIM</b>	<b>10</b>
<b>IOTFRSPEED</b>	<b>4096</b>
SREADTIM	
MREADTIM	
CPUSPEED	
MBRC	
MAXTHR	
SLAVETHR	





# Sistemska statistika

- nonworkload
- workload (priporočeno)
  - zbirati enkrat
  - periodično preverjati odstopanja
  - ponovno zbiranje le ob HW spremembah
    - Christian Antognini





# Sistemska statistika

- pazi: 11.2 – BUG 9842771 in 9701256 – popravljeno v 12.1 (obstaja patch)
  - visoke vrednosti v SREADTIM in MREADTIM
  - popraviti ročno!
    - `dbms_stats.set_system_stats ( pname =>'sreadtim', pvalue =>4);`
    - `dbms_stats.set_system_stats ( pname =>'mreadtim', pvalue =>10);`







# Remote Diagnostic Agent

- If you do not have a current RDA you are at risk of wasting hours of your time
- If you have not downloaded the RDA tool you are at risk of having a prolonged outage
- If you have no idea what I'm talking about your job is at risk



ORA-03113: end-of-file on communication channel

**Boris Oblak**  
Abakus plus d.o.o.

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**ORACLE** Gold  
Partner

16. strokovno srečanje  
**SIOUG 2011**  
Programa za leto 2011  
Ponedeljek, 15. in 16. Septembra 2011

**Nekaj postopkov, ki bi jih vsak DBA moral narediti, a jih največkrat spregleda**

Sreda, 10:15, Emerald B

**Boris Oblak**  
Abakus plus d.o.o.



**ORACLE** | CERTIFIED  
PROFESSIONAL

**ORACLE** Gold  
Partner

16. strokovno srečanje  
**SIOUG 2011**  
Programa za leto 2011  
Ponovni abakus, 22. Septembra 2011

**Hekerski vdori in zaščita Oracle  
zbirke podatkov**